



March 26, 2020

Lorelei Salas
Commissioner

42 Broadway
New York, NY 10004

Dial 311
(212-NEW-YORK)

nyc.gov/dca

Re: Your Complaint against C TOWN

Dear Consumer:

Thank you for contacting the Department of Consumer Affairs (DCA). We carefully reviewed your complaint against the above-named business. The organization or government agency listed below may be able to assist you. Please forward your complaint to:

**NYS Office of the Attorney General
28 Liberty St, 20th Fl
New York, NY 10271**

Phone: +1 212-416-8300

Fax: +1 212-416-8787

Sincerely,

Jessica Beckles
Consumer Services Division

Do you want to take control of your finances? We can help.

NYC Financial Empowerment Centers offer free one-on-one financial counseling and coaching to help you manage your budget and plan for the future. Whether you want to save for a home, plan for an emergency, or reduce debt, our financial counselors can help. Book an appointment today: Call 311, visit nyc.gov/dca, or text* TalkMoney to 42033. *Message and data rates may apply. Check with your service provider.



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