

March 27, 2020

Lorelei Salas Commissioner

42 Broadway New York, NY 10004

Dial 311 (212-NEW-YORK)

nyc.gov/dca



Re: Case Number: 8770-2020-CMPL - RICHMOND PHARMACY & SURGICAL INC.

Regarding your complaint against RICHMOND PHARMACY & SURGICAL INC.

Thank you for contacting the NYC Department of Consumer Affairs (DCA). We have carefully reviewed your complaint against RICHMOND PHARMACY & SURGICAL INC. and are investigating further. We will notify you of the results. Please allow up to six weeks.

If you do not hear from us after that time, you can call the Consumer Services Division at $+1\ 212\ 487-4110$.