



March 24, 2020

Lorelei Salas  
Commissioner

42 Broadway  
New York, NY 10004

Dial 311  
(212-NEW-YORK)

[nyc.gov/dca](http://nyc.gov/dca)

[REDACTED]

**Re: Your Complaint against WALGREENS**

Dear Consumer:

Thank you for contacting the Department of Consumer Affairs (DCA). We carefully reviewed your complaint against the above-named business. The organization or government agency listed below may be able to assist you. Please forward your complaint to:

**NYS Department of Education: Office of Professional Discipline**  
**1411 Broadway, 10th Fl**  
**New York, NY 10018**

**Phone: +1 800-442-8106**

**Fax: +1 212-951-6420**

Sincerely,

Brandi James  
Consumer Services Division

**Do you want to take control of your finances? We can help.**

NYC Financial Empowerment Centers offer free one-on-one financial counseling and coaching to help you manage your budget and plan for the future. Whether you want to save for a home, plan for an emergency, or reduce debt, our financial counselors can help. Book an appointment today: Call 311, visit [nyc.gov/dca](http://nyc.gov/dca), or text\* TalkMoney to 42033. \*Message and data rates may apply. Check with your service provider.



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