



March 19, 2020

Lorelei Salas  
Commissioner

42 Broadway  
New York, NY 10004

Dial 311  
(212-NEW-YORK)

[nyc.gov/dca](http://nyc.gov/dca)



Re: Case Number: 5071-2020-CMPL - Family Shoppe

**Regarding your complaint against Family Shoppe**

Thank you for contacting the NYC Department of Consumer Affairs (DCA). We have carefully reviewed your complaint against Family Shoppe and are investigating further. We will notify you of the results. Please allow up to six weeks.

If you do not hear from us after that time, you can call the Consumer Services Division at +1 212 487-4110.



\*5071-2020-CMPL\*