



March 21, 2020

Lorelei Salas
Commissioner

42 Broadway
New York, NY 10004

Dial 311
(212-NEW-YORK)

nyc.gov/dca



Re: Case Number: 4931-2020-CMPL - NEW UNIVERSITY PENN &
STATIONERY

**Regarding your complaint against NEW UNIVERSITY PENN
& STATIONERY**

Thank you for contacting the NYC Department of Consumer Affairs (DCA). We have carefully reviewed your complaint against NEW UNIVERSITY PENN & STATIONERY and are investigating further. We will notify you of the results. Please allow up to six weeks.

If you do not hear from us after that time, you can call the Consumer Services Division at +1 212 487-4110.



4931-2020-CMPL